

# Regional Co-ordination

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Overview: Purpose, Role,  
Key Components

“we work for the community”



# What is the Purpose of Regional Coordination?



To support **individuals and families** access to effective and collaborative services by providing facilitation and leadership for service system Integration

- ✓ Across the LHIN (and beyond)
- ✓ Within specified service areas/specialty populations
- ✓ Across service sectors



# Who Are We ?

	Central West Network of Specialized Care	Crisis System Coordinator	Geriatric System Coordinator	Concurrent Disorders System Coordinator
	Arran Rowles	Elly Harder	Jane McKinnon-Wilson	Barb Chrysler
Funding	MCSS	Health Accord	Health Accord	Health Accord
Region	Waterloo, Wellington, Dufferin, Halton and Peel	Waterloo, Wellington, Dufferin	Waterloo, Wellington	Waterloo, Wellington, Dufferin
Host Agency	Trellis, Mental Health Developmental Services	Trellis, Mental Health Developmental Services	Trellis, Mental Health Developmental Services	St Mary's Counselling Service
Start Date	August 2006	December 2005	July 1, 2007	December 11, 2007
Target Population	Individuals (16+) with a developmental disability and mental health needs and/or challenging behaviours	Individuals in crisis, age 16+	65 years of age and over/age related concern	Addiction and Mental Health sector agency service providers



# Who do we report to?

- Each Coordinator reports to an inter-agency committee
- Committee's work plan = coordinator's role
- Committees are also in development – we support, lead and assist committee development
- Administrative accountability to host agency

# Role: Service Coordination and Integration Accountability



- Facilitate partnerships and shared initiatives that promote and support an integrated continuum of services for each service area

# Role: Training and Education



- Promote and coordinate training and educational initiatives that build the capacity of the system and its members

# Role: Public Awareness/Relations



- Promote awareness of the services provided throughout the system

## Role: Research and Evaluation



- Support research and evaluation activities that identify best practices and enhance the effectiveness of the system and the services provided by its members



## Role: Planning

- Coordinate and facilitate planning initiatives to enhance the functioning of the system and to improve service delivery
- Liaise with appropriate regional and/or provincial counterparts to ensure coordination wherever possible and to increase opportunities for collaboration

## Role: Supervise system level front line workers



- Role creates a structure upon which other regional front-line positions can be attached
  - E.g. Dual diagnosis Justice system worker
  - E.g. Service Resolution Coordinator with regional flexible funding

# Regional Coordination Team



Coordinators are meeting regularly as a team to discuss:

- Information at LHIN level
- System development at a LHIN level
- Trends, gaps or system issues

# Early Learning/Impacts



1. The process is the outcome: involve people, discuss, plan and implement
2. Similar themes arise from all service areas
3. Coordinators as a group sit at most planning tables and share/coordinate activities

# Early Learning/Impacts



4. Joint coordinators team provides leverage: development of compatible models so know as one system develops does it “match” with other systems - service resolution
5. Early recognition and opportunities to connect and develop the system...example...crisis and seniors ....developmental services and crisis