



RENAL PROGRAM

To: Our Partners in the Community
From: Peter Varga, Renal Program Director
Date: June 22, 2009
Re: My CARE Source availability at Grand River Hospital

Dear Director

First of all, we would like to thank you for previous engagements and relationships where we may have partnered to support the needs of our renal patients within your facility. We appreciate your commitment to their needs and allowing us the opportunity to support their clinical care. As the regional renal & dialysis program, we are committed to supporting patients within in our community, as well as the facilities that support our patients. As such, we would like to offer a new educational service to your staff that may help them better understand the care provided to patients with renal disease.

Grand River Hospital has developed an electronic, web-based patient portal called **My CARE Source**. This is a secure Web site for patients and their families offering online educational material. We would like to offer your staff an opportunity to utilize the online information that is available at no cost to you or your staff.

The information that we provide is patient centred and includes general and specific information regarding dialysis (i.e.: care of fistulas, grafts and central lines; appropriate renal diets and medications for renal patients).

Our internal feedback has been very positive from our own staff, and many have suggested My CARE Source could be a valuable resource for your staff and organization. Our Clinical Information Specialist would be available to set up, create and give ongoing support to this initiative, again at no cost to your organization.

Please feel free to contact our clinical information specialist if you have any questions or would like to arrange for a presentation with your team to review the functionality and content of My CARE Source. We look forward to hearing from you soon.

Sincerely Yours,

A handwritten signature in purple ink, appearing to read "Varga", is written over a horizontal teal line.

Peter Varga
Program Director
Renal & Dialysis