Waterloo Wellington **LHIN**

BRIEFING *Note*

Meeting Date:	May 29, 2014
Action:	Information
Topic:	Item 8.0 – Public Participation David Williams: Structural Obstacles to Efficient Home Care Delivery

Purpose:

To provide the WWLHIN Board of Directors with an overview of the public participation portion of our Board meeting and introduce the topic of presentation at this Board meeting.

Background Information:

The public has always been invited to attend the open portion of Board Meetings to observe the proceedings and we have added a feature where our residents can make a presentation to the Board. Individuals wishing to present are required to register ten days in advance so that their attendance can be reflected on the meeting agenda. One resident, Mr. David Williams, has registered for this Board meeting. Mr. Williams has provided a summary of his presentation as follows:

> "I would like to present to the Board an outline of the attributes of home care in our region before divestment of therapy services (which took place in 2000) to the attributes of home care post-divestment. I will be presenting evidence that the post-divestment environment has created structural obstacles for CCAC's which have worsened home care delivery. In addition, I will list what I has as significant barriers to effective communication at all levels: LHIN with CCAC, within CCAC, CCAC with frontline agencies, agencies with service providers, and recipients of care & caregivers with the entire system. I will also present significant failures of the CCAC with respect to transparency and accountability. It will be my submission that the structural issues combined with issues with communication, and failures in transparency and accountability are blocking the LHIN from achieving its purpose as stated in the LHIN Act with respect to home care. If these issues are not properly addressed, the quality of home care will degenerate at the very time that demand for home care is increasing."

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Guidelines for Public Participation at Waterloo Wellington LHIN Open Board Meetings
The following Guidelines for Public Participation are for individuals addressing the Waterloo Wellington LHIN (WWLHIN) Board of Directors during the Public Participation portion of the Open Board Meeting:

1. Two individuals from the public are welcome to present at each Open Board Meeting, selected on a first-come basis. Each presenter may only appear once during a six-month period.
2. Presenters must register at least ten business days before the date of the Board Meeting so that their names and a brief description of their topics can be included in the Board Meeting Agenda. To register, contact the WWLHIN Corporate Coordinator at waterloowellington@lhins.on.ca or 519-650-4472/866-306-5446. Board Meeting dates and start times are posted on the WWLHIN website at www.wwlhin.on.ca
3. Only one individual may register and address the Board during the Open Board Meeting.
4. Each individual will have a maximum of ten minutes for his or her presentation. The Chair will set a timer at the beginning of the presentation, and will provide a warning at the nine-minute mark.
5. At the conclusion of the ten minutes, the Chair will inform the presenter that the time limit has been met.
6. After a presentation, Board members may ask questions for clarification or more information, for a maximum of up to five minutes.
7. Individuals shall not:
    - speak disrespectfully of any person, sector, or organization,
    - use offensive words,
    - disobey a decision of the Chair or Board of Directors, or
    - enter into cross debate with other presenters, administration, or Directors.
8. The Chair may curtail any individuals, questions, or discussion for breach of these guidelines or for disorder.
9. Individuals are welcome to use a PowerPoint Presentation or presentation methods such as "Ignite" (see http://igniteshow.com/) when addressing the Board, and/or provide hard-copy handouts to Board members.
10. If using hard-copy materials, the presenter must provide 12 copies. The WWLHIN is not responsible for making copies of handouts. The Corporate Coordinator will distribute handouts to the members of the WWLHIN Board of Directors at the meeting.
11. When PowerPoint or presentation materials are being used, the materials must be provided at least one-half hour before the start of the open session of the Board Meeting on a USB memory stick, so that the presentation can be loaded in advance of the Open Board Meeting. Microsoft PowerPoint version 2003 or 2007 are compatible with our current systems.